

## FAQs (continued)

**Q: What are the basic recyclables that are currently collected? Will that change with the new program?**

**A:** Items for curbside recycling remain the same, cardboard, mixed paper, steel & aluminum cans, plastic bottles with a 1 (PET) or 2 (HDPE), and glass bottles and jars. There will be no change in the items collected



[www.cvwma.com](http://www.cvwma.com)

**Recycling Hotline  
(804) 340-0900**



**Upcoming  
Enhancements  
to  
Curbside Recycling**



**Frequently  
Asked  
Questions**

**(804) 340-0900**

## **RECYCLING COLLECTION**

**Q: What are the main differences in the new recycling program and how will it affect my current routine?**

**A:** One of the biggest differences will be that curbside collection of recyclables will now happen **every other week instead of every week**. This change will maximize service value and productivity; and will allow for new programs such as “Recycling Perks”.

In addition, you will also receive a much larger recycling container – 96-gallons - that is on wheels and has a lid (very similar to your trash container). The new cart will not only allow for larger accumulation of recyclables, but will also provide a much cleaner and easier way to do so.

**Q: How do I know which week is my recycling week?**

**A:** You will receive a new collection calendar with the curbside recycling cart delivery. **Beginning January 2. Your curbside recycling will be collected every other Monday, the same day as your trash beginning with the first Red Monday collection on January 7 .** You can subscribe to the collection reminders by email to receive an email the day before your curbside recycling collection by visiting [www.cvwma.com](http://www.cvwma.com)

**Q: When will I receive the new 96 gallon cart?**

**A:** Delivery of the new curbside cart will be January 2 – 4.

**Q: What color is the new recycling cart?**

**A:** Green, similar to the current color of the recycling bins.

**Q: What if I would prefer to not have the 96-gallon container for recycling and want to keep my current bin, can I do that? Will TFC Recycling still pick it up?**

**A:** Yes. You may use your current recycling bin in addition to or in place of the new, larger 96-gallon cart.

**Q: What if I want a second recycling container? How much will it cost? How do I go about getting one?**

**A:** Visit [www.cvwma.com](http://www.cvwma.com) or call the Recycling Hotline at 340-0900 to purchase additional curbside recycling carts for \$65. The cart will be delivered and broken carts are repaired if damaged by the driver at no additional fee.

**Q: Can I get a smaller recycling cart?**

**A:** No. The curbside 96-gallon cart is the only container provided at this time.

**Q: What will happen to container/tub I have now? Can I keep it?**

**A:** Yes. You can keep your current bin if you would like. If not simply place it with your recyclables on the curb and it will be picked up.

**Q: What is the “Recycling | Perks” program?**

**A:** “Recycling | Perks” is a program offered by the Town’s recycling service provider (TFC) that allows residents to earn points for recycling! The points can be redeemed in discounts and coupons at local retailers and restaurants. For a look at how this will work visit [www.recyclingperks.com](http://www.recyclingperks.com)

**Q: Do I have to sign-up or create my own account to be eligible for the “Recycling Perks” program?**

**A:** Yes. Go to [www.recyclingperks.com](http://www.recyclingperks.com) to learn more about the program and its benefits.



**Q: Can I use my recycling cart for trash?**

**A:** No. The trash collectors will not collect from the green recycling carts.