

Items We Cannot Accept

It's hard to say "no thank you" to a donation. However, if an item is not in clean, saleable condition, the costs of handling or disposal pulls funds that would otherwise support our programs and services in the community. Management reserves the right to refuse any donation. Please dispose of these items through an alternative responsible resource, such as your local recycling center. Unfortunately, we cannot accept certain items including but not limited to:

- **Large household appliances.** Stoves, refrigerators, washers, dryers, air conditioners, water heaters. Goodwill does not sell these items in the stores and there are strict ordinances concerning their disposal.
- **Large items that do not work.** TVs, microwave ovens, copy machines. Goodwill cannot repair these items.
- **Building materials.** Carpet, shutters, doors, windows, toilets, lumber, concrete, bricks, stones. Goodwill does not sell these items and disposal costs are restrictive.
- **Mattresses and box springs.** Goodwill does not sell these items in the stores due to state laws requiring them to be sanitized.
- **Upholstered couches and chairs which are torn, soiled or otherwise damaged.** Goodwill does not repair or clean items and can only offer clean, useable items for sale in the stores.
- **Televisions as follows:**
 - Large console model televisions and stereos are extremely heavy and present a danger to our employees.
 - Non-cable-ready TVs cannot be connected to digital converter boxes and have no resell value.
 - Broken/damaged TVs are potentially dangerous and have no resell value.
 - Black and white TVs have no resale value.
- **Automobile parts.** Tires, wheels, batteries, seats, body parts and engines. Goodwill does not sell these items and disposal costs are restrictive.
- **Paint and chemicals of any kind.** Goodwill is not allowed to sell or dispose of these items in a landfill.
- **Kerosene and gas heaters and appliances.** Goodwill is not licensed to handle or sell items of this kind and disposal is expensive and highly restricted.
- **Large truck loads of items when over 50% of the load is unusable.**
- **Weapons, guns, ammunition, and related items.**
- **CPSC frequently recalled items.** Infant furniture, car seats, exercise equipment, baby cribs, strollers, carriages, playpens/play yards, children's items containing lead or phthalates.

Note regarding furniture: Goodwill accepts clean, usable furniture that can be sold in our stores. To ensure the safety of our employees, we ask that donations of furniture be made at our retail stores whenever possible.